



Stó:lō Elder's Lodge

7519 Topaz Drive, Chilliwack, B.C., Canada, V2R 0E8
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Single Site Directive: Memo for Residents and Families

May 15, 2020

Dear Patients, Resident and Families,

We want to share some information about changes that we are making at our facility to keep our patients and residents safe.

At the direction of the Provincial Health Officer Dr. Bonnie Henry and in collaboration with Fraser Health, we are implementing the single site order, which requires health care providers to work at only one long-term care, assisted living, provincial mental health facility or private hospital.

Your health and safety are a priority for us and we want you to know that we have been making the necessary changes in a careful, thoughtful manner to ensure minimal disruption to your care.

We recognize that you may receive care from a new person and we want to ensure you that we are making every effort to keep residents connected to their most familiar providers. Our priority is your safety and to continue to meet your care needs.

We know that changes like these can cause concern and we want to assure you that will continue to provide quality care in a safe environment for our staff, patients, residents and their families.

If you have questions or concerns about your care or the care of your family member, please contact the Stó:lō Elder's Lodge Office Manager, Michele Hobek at 604-858-5594.

Thank you for your support and understanding as we continue to provide you or your loved one with safe quality care.

Stó:lō Service Agency