

# Stó:lō Service Agency - Human Resource Office Building #8A - 7201 Vedder Road Chilliwack, BC V2R 4G5

March 18, 2024

# Women's Outreach Worker (INTERNAL/EXTERNAL)

Stó:lō Service Agency (SSA) requires the services of a **Family Empowerment Team (FET) Advocate** to fill a vacancy with the **Stó:lō Health Services Family Empowerment Team.** The Family Empowerment Program is a client centered program in which the client determines their needs and direction of support, as well as chooses their own goals without judgement.

The FET Advocate responsibilities will include:

- Collaboration of the Parent Child Assistance Program, Growing Great Kids (GGK) Parenting Program, and Indigenous
  Doulas as well as provide an intervention program that delivers direct outreach, home visitation/in home parenting
  program (GGK), case management and advocacy services to low to high-risk mothers. Low to high-risk mothers for this
  purpose are defined as women who have used or are at risk of using alcohol and/or drugs during pregnancy (the FET
  provides Doula services to pregnant clients on the program).
- Utilizing a person and family centered model of care that is culturally appropriate and holistic, and in collaboration as a member of the interdisciplinary team, will provide care in a "Good Way".
- Manage a client caseload of 10-15 women and their children and conduct home visits as needed (weekly to bi-weekly).
- Assist clients in developing their goals based on their needs and steps to achieve set goals.
- Identify resources, service providers and agencies that are appropriate to a client's needs.
- Maintain client notes/files and documents and ensure all necessary documents/forms for client's file are up to date.
- Participate in required training (CPR, Infant CPR and First Aid Training, GGK, PCAP, BCAPOP, Doula, FNHA training).

#### **QUALIFICATIONS:**

## Education, Experience and Skills:

- Minimum of 2 years of relevant post-secondary education.
- Minimum of 2 years of community-based experience in a related position or field.
- Experience dealing with substance abuse issues or other relevant issues.
- Demonstrated ability to effectively engage with low to high-risk mothers and their families.
- Ability to conduct interviews covering extremely sensitive and confidential issues.
- Strong organizational and time management skills.
- Familiarity of local culture and history or ability and willingness to learn.
- Good coordination and monitoring skills and ability to keep good recording system.
- Ability to work independently and with minimum supervision.
- Excellent verbal and written communication skills and proven ability to establish rapport with people of all educational and occupational backgrounds.
- Ability to maintain a healthy working relationship with staff, community representatives/members and representatives of other organizations. Including collaboration with other SSA programs and staff as required.
- Must maintain the confidentiality guidelines of all records, materials and communications concerning clients, staff and SSA.
- Must be familiar and comply with the expectations of confidentiality as outlined in the SSA Operational Policy Manual and Provincial Health Act.

### Successful candidates will be required to provide the following if called in for an interview:

Proof of education documentation

interest.

- References: Names and email addresses of three references (i.e., recent supervisors/managers)
- Must possess and maintain a valid Class 5 BC Drivers' License
- Must successfully pass the required pre-employment Ministry of Justice and Solicitor General Check
- SSA has implemented a mandatory COVID-19 vaccination policy, requiring all staff to be vaccinated

**SALARY RANGE:** \$25-28 per hour, based on qualifications/experience.

TYPE OF POSITION: Full-time 1 Year Contract Term with benefits, subject to 3-month probationary period

APPLICATIONS DEADLINE: FRIDAY, APRIL 5, 2024

Candidates will be screened according to the qualifications/requirements. Interested candidates are required to submit a resume and covering letter. Please include position title on subject line. Send to:

Stó:lō Service Agency Personnel Department Bldg. #8A, Floor #1 – 7201 Vedder Road Chilliwack, BC V2R 4G5

Email: jobs@stolonation.bc.ca

For more information about this and other employment opportunities, visit <a href="www.stolonation.bc.ca">www.stolonation.bc.ca</a>
We regret that we will only respond to those applicants chosen for an interview. We thank all applicants for their