

STÓ:LŌ SERVICE AGENCY – BULLETIN

COVID-19 PANDEMIC UPDATE

MARCH 20, 2020

Following direction from the Province to adhere to social distancing requirements, Stó:lō Service Agency has made the tough decision to temporarily be closed to all walk-in traffic.

Essential services are available by appointment only. Staff will continue to be available via phone or email. Administrative services will be available to direct calls (**604-824-3200**) from 10 a.m. – 2 p.m. Cheques can be mailed or provided by direct deposit (if banking information is provided). All non-essential, face-to-face or group meetings are postponed. Staff will work from home.

The goal is social distancing and isolation to “flatten the curve” (by limiting the exposure we all have with others, the virus is less able to spread, will peak faster, affect fewer people and pass as quickly as possible).

Stó:lō Health Services

Service Closures

- Dental Services are closed until at least Monday, March 30, 2020.
- The Early Years Centre is closed until at least Monday, April 6, 2020.
- BabyTime is cancelled until at least Wednesday, April 8, 2020.
- Massage Therapy, Acupuncture and Traditional Medicine services are suspended until further notice.

Essential Services Still Open

- Sardis Pharmacy – Regular Operation Hours
- Community Health
- Home Care

Strategic Operations Planner – Inez Louis

Inez will continually be updating members via Facebook Live updates with a focus on our regional/service community specific information updates. Live updates will be provided daily at approximately 8pm. Updates will include topics like:

- COVID19 Pandemic Updates (prevention & treatment access/ testing reiterated)
- SSA Essential service updates
- Financial resource tips
- Self care
- Other resources
- Q&A

Live updates will be broadcasted on the Stó:lō Service Agency Facebook page:

<https://www.facebook.com/stolonation/>

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ASCD/AIDP/AFP Services

Greetings Everyone,

Firstly, I want to send out well wishes to all families, community members and outside service providers. Here at SSA we are taking the best possible precautions to protect the health and safety of all staff and families during the time of the COVID-19 Pandemic. Although our staff are working, we are cancelling any direct services such as groups, home or center visits in order to practice social distancing and do our part in flattening the curve. That being said our next Connect and Play group held on April 3rd in the Health room downstairs in building 7 will be cancelled until further notice.

Staff are still available to take phone calls and will be working away either from home or in the office under feasible conditions.

Thank you for your understanding at this difficult time.

Sincerely

Tami Quinn – Manager ASCD,AIDP & AFP Teams.

IMPORTANT CONTACTS

Nursing Supervisor:

Sue Griffin 604-703-3076

Community Health Nurses:

Joe Singh 604-997-5159

Janelle Skoro 604-819-3414

Trina Wawryk 604-703-8830

Community Health Workers:

Chelsea Lockerby-Point 604-701-9325

Chelan Charlie 604-798-1463

Home Care Nurses:

Davida Sole 604-819-3274

Bonnie Finney 250-315-8488

Home Care Aid:

Leona Kelly 604-793-3759

Barbie Stewart 604-845-8054

Homemaking & Taxes:

Diane Kelly-Anderson 604-798-3198

Justice, Addictions & Mental Health

Darcy Paul 604-819-5741

Tiffany Silver 604-702-8890

Alicia Peters 604-819-8942

Alisha Tushingham 604-793-3346

Sue Ann Phillips 778-684-0440

Justin Campbell 604-703-8808

Kassia Bednarzyk 604-997-4976

Cultural Service Navigator:

Frank Charlie 604-791-0645

Service Navigator

Leslee Picton 604-701-1299

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Social Assistance

Income Assistance will process renewals for existing clients through one of two methods:

1. Complete a renewal form online at www.stolonation.bc.ca/renew
2. Over the phone by pre-booking a renewal phone call. To schedule a time please call (604) 604-824-2422

New Applications will be accepted electronically and more information can be found at www.stolonation.bc.ca/apply

Stó:lō Aboriginal Skills & Employment Training

NOTICE OF TEMPORARY EMPLOYMENT RESOURCE CENTRE CLOSURE

Is monitoring the Coronavirus (COVID 19) outbreak and continues to observe Health Canada's recommendations. Our first priority is the continued safety of our employees and individuals we provide employment services to.

Public Health Officials continue to advise that social distancing is the most effective strategy to prevent the spread of COVID 19.

AS SUCH, SASET WILL BE CLOSED UNTIL FURTHER NOTICE.

If you require the assistance of an employment counsellor, please contact (call or text) one of our employment counsellors

Work cell numbers listed below:

- David Jimmie: 778-828-7332
- Simone Williams Horne – 604-860-3093
- Lucinda Louie – 778-684-1464
- James Woyke – 604-702-8115
- Heather Dixon – 604-378-8755

For updates when the Employment Centre will be open please check WWW.SASET.CA & Facebook – SASET EAS

If any individuals have registered for the Employment Prep Program that was starting on the 23rd of this month, it has been postponed until further notice.

It is SASET's priority to ensure safety not only to our employees but to our valued clients and community members.

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Stó:lō Gift Shop

The Sto:lo Gift Shop will be closed until further notice to assist in social distancing.

We will be available via email: sales@stologiftshop.com and our online store is open for orders at www.stologiftshop.com

Email if you require assistance.

Stó:lō Research and Resource Management Centre

Staff have moved to a work from home basis for the meantime with very few staff in the office. Monday, March 23, 2020 all SRRMC staff will be working form home.

For immediate assistance, contact Tracey Joe at: 604-798-0971

Indian Registry Services

Stó:lō Service Agency Indian Registry Services will be closed until further notice. Leona Sam will sporadically checking email if you would like to contact her regarding Indian Registry. Her email is: Leona.Sam@stolonation.bc.ca

If you require emergency Indian Registry Services, please call the national phone number at 1-800-567-9604